

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of July' 2024

C.G.No.13/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. S. Munemma, D.No. 3-5,
Hanumanthapuram, Pichatur,
Chittoor District.

Complainant

AND

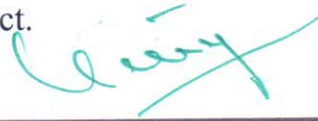
1. Dy. Executive Engineer/O/Nagalapuram
2. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.07.2024 in the presence of the respondents and the complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that she applied for new service connection to her poultry shed in Sy.No.14 of SSB Pet @ Alagiripet Village of Pichatur Mandal by paying necessary charges on 15.05.2024 but her application was deleted for the reason multiple services which is not correct.



02. The said complaint was registered as C.G.No.13/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they deleted the application of the complainant for non-submission of land documents and no objection certificate from the local body authorities concerned and further the complainant shown the poultry shed in which already supply was released in the name of Paruchuri Siva Kumar with SC.No.5331210000696 on 23.06.2022 and that is why her application was deleted.
03. Heard respondents through video conferencing. The complainant remained absent.
04. The complainant failed to turn up for hearing to answer the objections of the respondents with regard to non-furnishing of land documents and no objection certificate from local authorities concerned and also about the contention of the respondents that in the poultry shed shown by her already one service connection was issued in the name of another person. Under the said circumstances this complaint is liable to be dismissed for default of the complainant in attending to the enquiry.
05. ***In the result***, the complaint is dismissed. There is no order as to Costs.
06. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the





date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.


Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of July'2024.

03/07/24

CHAIRPERSON


Member (Finance)
03/7/2024


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.
The Stock file.

